

**Date**  
March 17, 2020

## Dear Customer

### MHWirth COVID-19 Information

The COVID19 outbreak has now been deemed a Global Pandemic by the WHO. COVID-19, continues to spread globally. To say it is challenging is a massive understatement. All of us are impacted in one way or another.

In order to minimize the risk of employee exposure, ensure robust business continuity, and protect our local communities MHWirth is following advice given by governments and health authorities.

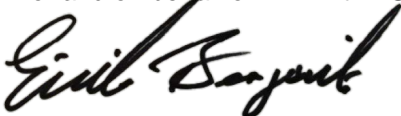
We have already put number of measures in place to protect and support our employees and customers around the globe.

During this unprecedented time we are committed to maintaining the best possible service support, although with some modifications;

- Travel restrictions are- and will be implemented based on government and local advice and guidance
- Supply of spare parts may be delayed but as of today no major delays are reported
- Workshops still operating close to normal with mitigating actions for continued operation implemented
- Work from home policy implemented for most office personnel
- 24/7 remote support services are operating as normal – de-centralized solutions implemented

If you have any questions or feedback, please contact your Service Account Manager or local MHWirth Management who will also be providing you with any changes to planned deliveries and/or services and any local information required.

Yours faithfully,  
for and on behalf of MHWirth AS



Eirik Bergsvik  
CEO  
MHWirth